

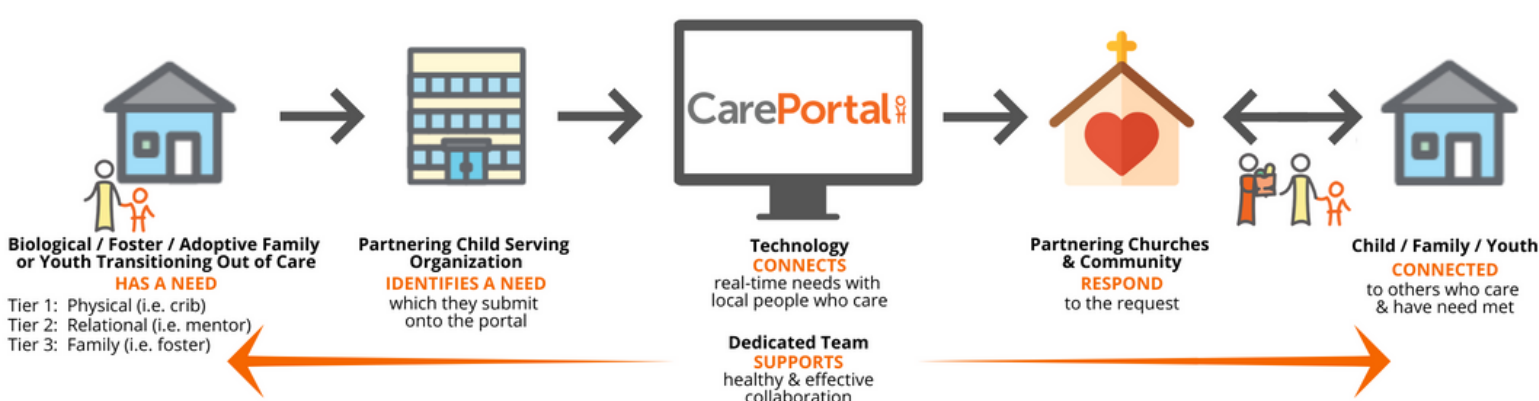
CarePortal

FAQ

FREQUENTLY ASKED QUESTIONS AT CHURCH

1. WHAT IS IT?

CarePortal is a secure online platform that helps churches further their mission to support local children & families in crisis. It provides child serving agencies/ministries an effective way to notify participating churches about opportunities to meet specific needs around them. Beyond technology, CarePortal staff work to build healthy collaborative relationships and offers ongoing relevant education to grow the Church's capacity to effectively care.



2. WHO IS SERVED?

CarePortal benefits the whole community, particularly children & families in crisis, but also the Church! Congregations thrive when their members are actively serving in their sweet spots & the platform provides a variety of opportunities for everyone.

CareWell Academy serves to equip the Church with practical biblical discipleship in Trauma Care, Cultural Mindfulness, Understanding Poverty & Healthy Collaboration through workshops and trainings.

3. WHAT KINDS OF REQUESTS ARE MET?

There are 10 purpose statements that guide what types of requests are sent by agencies to churches through **CarePortal** & each request directly enhances the outcomes of the child/family, not simply a wish list. Requests serve to directly support the prevention of family breakdown, reunification of families & children in care, child permanency & supporting youth aging out of care. As noted in the diagram, there are 3 tiers of requests.*

**All churches begin in Tier 1 (i.e. delivering a crib to an at-risk mom, helping a youth transition out of care into his empty apartment, repairing a safety concern in a home, etc.).*

4. WHY THE CHURCH & CHILD WELFARE?

We believe the well-being of children & families is a community issue that God has called the Church to respond to. Beyond a humanitarian call to action, it is within the DNA of the Church to care for vulnerable people as God does. While not an easy realm for congregations to get involved in, particularly in light of Church history with Indigenous Peoples and the move towards secularized child welfare - it is still needed. **CarePortal** builds uncommon healthy relationships with social services, Indigenous communities, and other child serving organizations to help local churches serve their communities effectively.

5. HOW DO CHURCHES HELP?

PRAY: CarePortal provides immediate awareness to pray for local children and families in crisis & opportunity to pray for local community provision for the needs presented.

SERVE: CarePortal alerts churches with specific ways they can effectively share skills & compassion with local children and families, in collaboration with the requesting agency.

GIVE: CarePortal requests are met by the contributions of participating congregations. The platform management is made possible through local church and community charitable donors.

[FOREVERFAMILIES.CA/CAREPORTAL](https://foreverfamilies.ca/careportal)